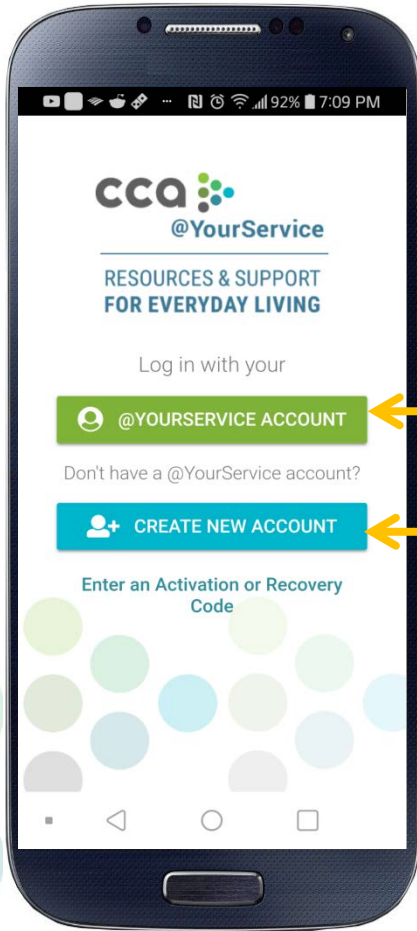


Welcome to cca@yourservice.

We are excited at CCA to show you our new app and its unique features.

Continue

CCA 
@YourService



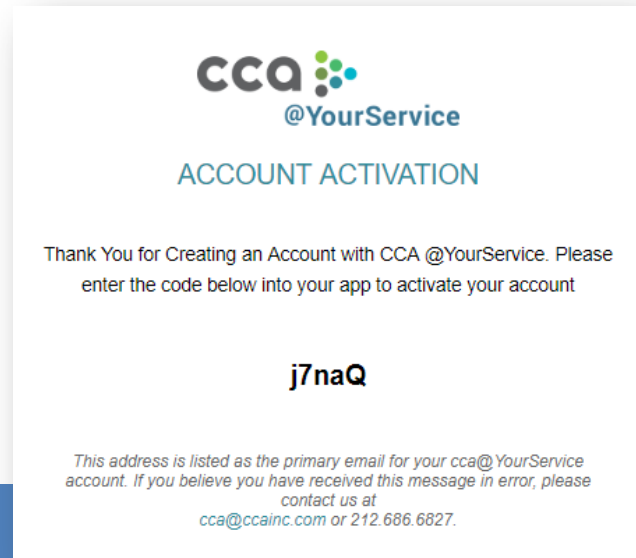
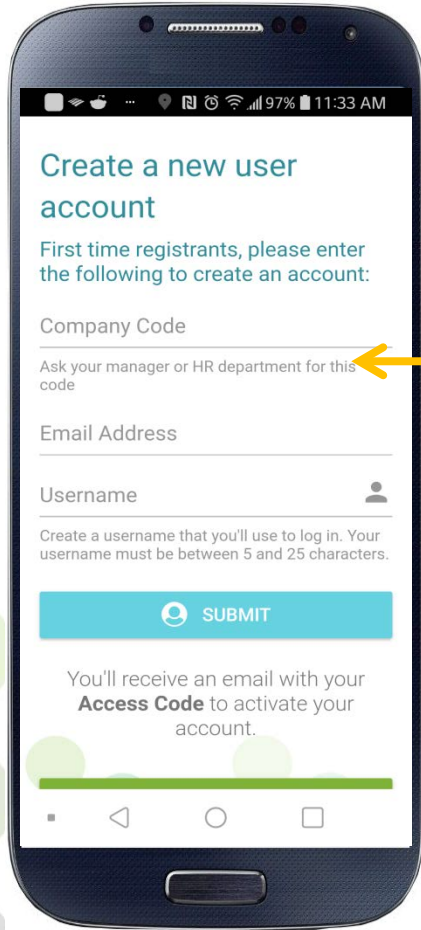
New or returning member

Login as a returning member
Create New Account

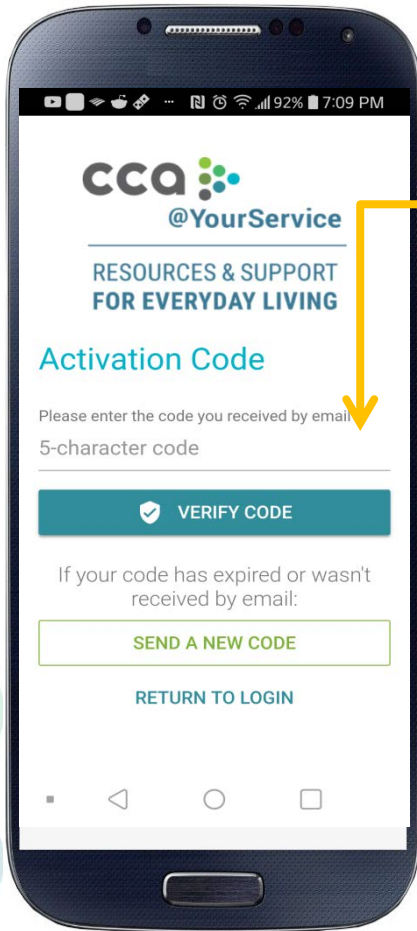
Continue

New account

- Enter your company code provided by your Human Resources staff
- Input your email address used to receive activation codes.
Note that some companies will require you to use your employee email. Check with your HR staff .
- Create an unique username to use at login (5-25 Characters)
- Submit and check your email for access code



Continue



Account Activation

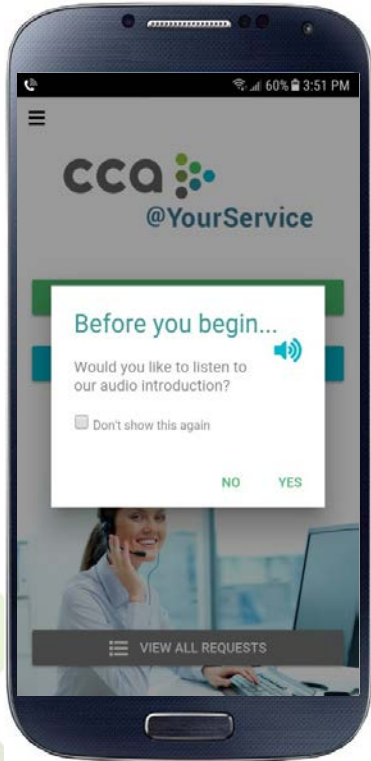
- Enter your 5-character access code

Once you Verify Code

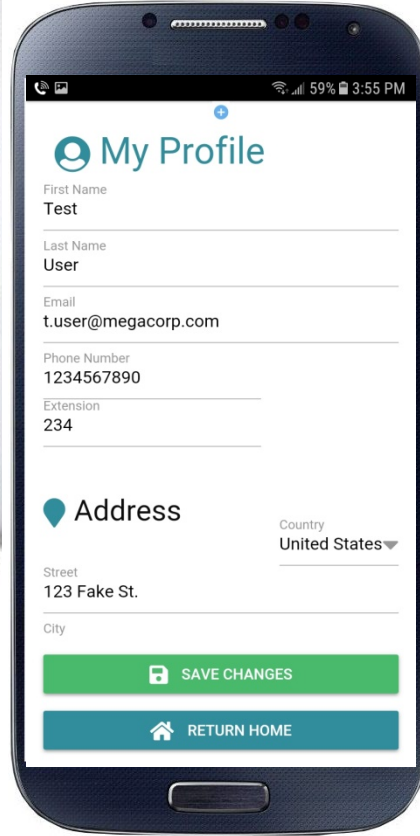
- Login with the **Username** you created on the previous screen
- Create an unique **password** for your account and Continue

You can recover your password and user information through the link on the login page

Continue



Listen to the app introduction (optional)

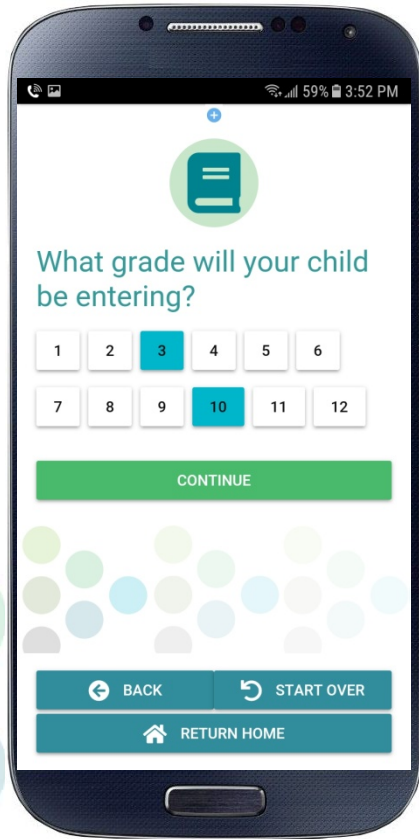


Profile

- Complete your member profile
This information will be used when members are requesting a assistance.

Users can manage the details of their profile including home address and password.

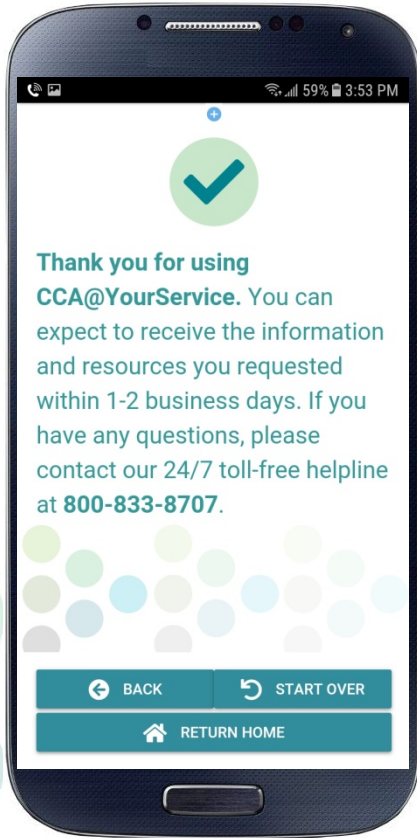
Continue



Our questionnaire takes users through an easy process of requesting help in **child care, elder care and everyday living**, including categories like **housing, legal, financial, pets, relocation** and more...

Continue

CCA 
@YourService

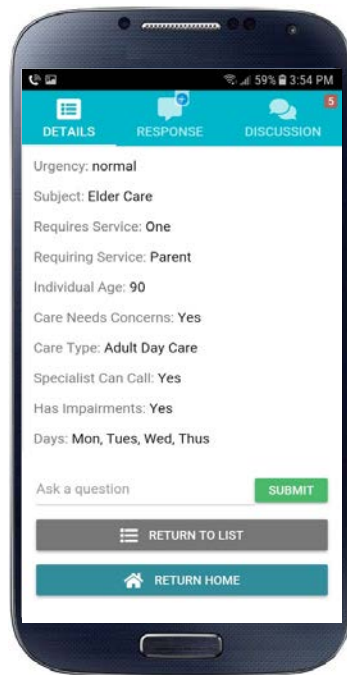
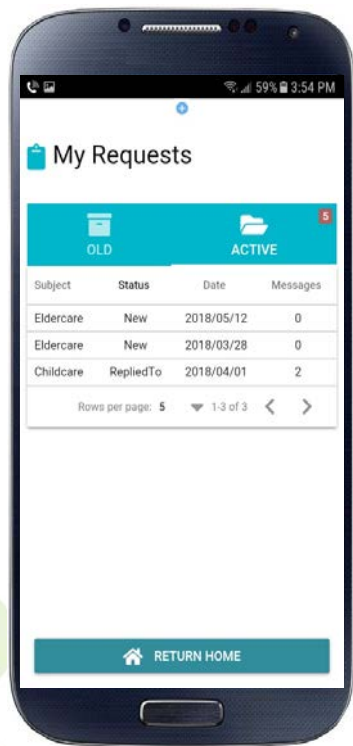


The app also allows the user to **stop** in the middle of a **request** and **resume** at a more convenient time.

Users can simply follow the questions to **submit a request**. A call center specialist will review the request.

Continue

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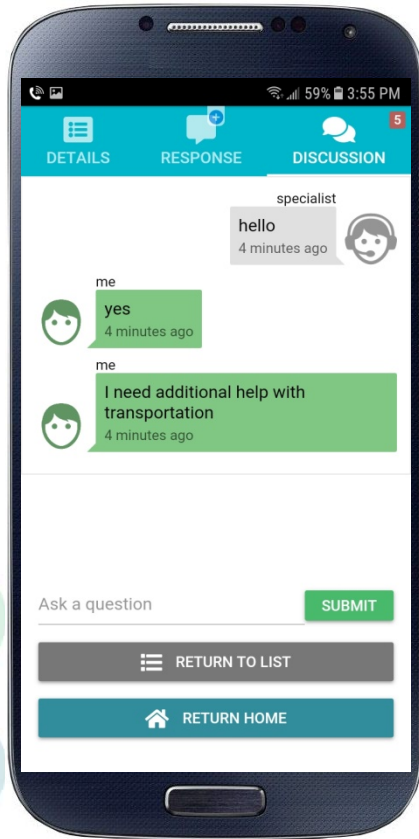


Request

The “My Requests” section lists all of your active and old requests.

Select an item to see the **request’s details**, the specialist **response** and the related **discussion** between user and specialist.

Continue



Responses

Responses will be posted and the request closed . (this will need more detail about the services provided)

Discussions

Users may use the **discussion** section to ask questions or follow-up with additional information.

Continue